INTRODUCTION TO GPRA

CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES

March 2025

Overview

I. Introductions and Welcome Note from DHCS
II. Overview of GPRA
III. Resources
IV. Submission Process
V. REDCap Demonstration
VI. GPRA Frequently Asked Questions
VII. Q & A

What is GPRA?

- The Government Performance and Results Act (GPRA) is a public law that was passed by Congress in 1993. GPRA was enacted to improve stewardship in the federal government and to link resources and management decisions with program performance.
- The Substance Abuse and Mental Health Services Administration (SAMHSA) funds California's State Opioid Response (SOR) grant. SAMHSA requires all grantees providing treatment services to collect and report performance data using this approved GPRA measurement tool.

What clients should receive the GPRA survey?

- GPRA is required for all individuals receiving opioid or stimulant use treatment or recovery services with SOR grant funds. This includes:
  - Clients who are under or uninsured and who are receiving medication, counseling, or other services funded by the grant.
  - Clients who receive medical services (medications, immunizations, etc.) from a physician, nurse, or other provider whose salary is funded by the grant.
  - Clients who receive counseling, peer support, or case management services from a staff member whose salary is funded by the grant.

What clients should receive the GPRA survey?

» Excluded from this are clients receiving non-clinical services funded by the grant. Examples include:
  - Clients only engaged in prevention and education activities.
  - Clients whose only interaction with a grant-funded staff member is with administrative/front desk support staff.
  - Clients who are receiving screening or referral services, who have not yet been admitted for substance use treatment or recovery services.

Who should conduct the GPRA with the client?

- SAMHSA does not provide guidance on the types of staff members who should conduct GPRA, but there are a few important things to keep in mind:
  - The GPRA asks questions that are sensitive in nature, including questions about drug and alcohol use, mental health, sexual activity, criminal activity and justice system involvement.
  - The interviewer should communicate to clients about the sensitive nature of the questions and let them know they are free to skip any question or decline the survey.

Who should conduct the GPRA with the client?

- Important things to keep in mind (cont.):
  - Site staff are encouraged to offer to skip any question that the patient is not comfortable asking before offering to decline the survey entirely.
  - The interview should take place in a quiet location free from distractions or interruptions, to ensure privacy and comfort for the client.
  - Sites should ensure that any staff who may conduct the GPRA have received Aurrera Health Group's GPRA training – either by attending a training webinar or viewing training videos on the GPRA Resources Page.

Who should conduct the GPRA with the client?

» Important things to keep in mind (cont.):

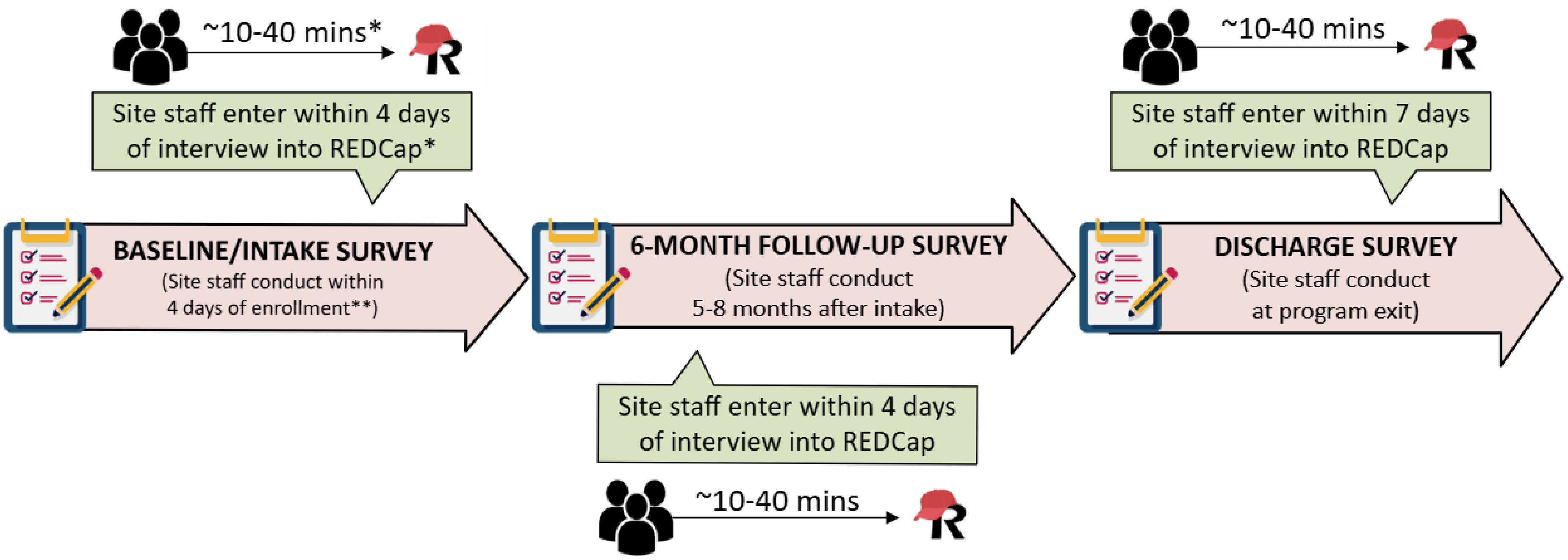
- Because of the sensitivity of the survey, sites often designate a counselor, case manager or MAT navigator to conduct the survey with clients.
- Sites are encouraged to utilize the same counselor that completes the intake assessment for the program to also complete the GPRA intake assessment and subsequent interviews, since many intake assessment questions are similar to GPRA questions, and the client and counselor may already have built a rapport.

What are the required data collection points?

For this grant, GPRA data should be collected for each individual client at three specific points:

- Intake/baseline: Intake should be collected on each client as soon as possible after the client’s intake assessment, and no later than 4 days after the client officially enters the program.
- Six-month follow-up: Programs should follow-up with clients six months after the initial intake for a follow-up interview (5-8 month window)
- Discharge: Discharge surveys should be collected upon the client’s discharge, however your organization defines discharge OR when the client has had no contact with the program for 30 days.

What are the required data collection points?

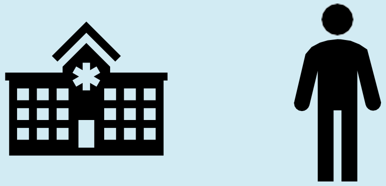


* It may take around 10 to 40 minutes to complete REDCap data entry per survey. The time commitment for REDCap data entry depends on the data collection timepoint and the level of available information from the patient.

NOTE: While this example shows the discharge occuring after the 6-month GPRA, program exit and the discharge GPRA can occur at any point following enrollment. For those discharged prior to their 6-month window opening, a 6-month GPRA is still required.

What if I'm funded by more than one project?

Hub & Spoke System Client
Client ID: Unique identifier + HSS + site ID



Youth Opioid Response Client
Client ID: Unique identifier + YOR + site ID

If your organization is funded under multiple grants, ensure that client surveys are specific to the grant that is primarily funding that client's services. The client ID should reflect which grant funds primarily served that client.

Client ID

To create the Client ID:

» Create a unique identifier for that client that will be used across the intake, follow-up, and discharge surveys. The unique identifier should not contain any personally identifiable information, like a birthday or social security number, or information such as a medical record number that can be linked to the person.

» Follow with the 3-letter identifier for the project. Finish with the additional site identifier. These are listed in the GPRA Handbook provided by Aurrera on the website (Password: MATExpansion)

- Clients served under Hub & Spoke funds: Unique identifier + HSS + site ID
- Clients served under YOR funds: Unique identifier + YOR + site ID
- Clients served under Syringe Services Program: Unique identifier + SSP+ site ID

Example client ID: 1234HSSNAH01 (Client 1234 at Organization NAH01 under HSS)

Verbal Consent Process

- Read the GPRA consent form to the client and collect their verbal consent before completing the intake GPRA.
  - A staff member will check yes or no for the client's response.
  - For individuals under 18, a parent or guardian's consent is required for GPRA. If the parent or guardian is not available, GPRA cannot be collected for that client.
- Consent only needs to be collected at intake, but clients who agree to the intake may decline future surveys if they wish.
- The consent form language was updated in January 2023.

GPRA Incentives

For certain types of interviews, you can use SOR funding to pay for incentives, with a maximum value of $30 per interview. The incentives can include items such as food vouchers, transportation vouchers, or phone cards.

Incentives are **not permitted** for:

- GPRA intake interviews
- Routine GPRA discharge interviews

Incentives **are permitted** for:

- Completion of a six-month follow-up interview
- Discharge interviews where program staff must search for a client who has left the program or a client who has dropped out of a program

Tracking GPRA Incentives

Sites should implement a system to track gift cards provided to individuals for completing six-month follow-up and discharge surveys where the client is hard to contact. Sites should develop a log system that tracks:

- What client received the gift card (noted by client ID)
- Type of survey (six-month follow-up, non-routine discharge)
- Type of gift card (may be food voucher, transportation voucher, or phone card)
- Amount (may be up to $30)
- Date provided
- Staff member providing the gift card

Survey Data Collection and Timing

All SOR-funded projects are required to submit GPRA data and data to UCLA – these data submissions are entirely separate and distinct.

	GPRA	SOR IV Quarterly Data Reports to UCLA
Type of Data	GPRA intake, follow-up, and discharge surveys	Data on project implementation and service delivery
Timing of Data Submission	Ongoing, as surveys are completed with clients	On the 15th of the month following the close of the quarter
Submission Process	Submit to REDCap on an ongoing basis	Submit via UCLA's Qualtrics form
Contact for TA	DHCSreporting@aurrerahealth.com	ISAP@mednet.ucla.edu

Note: Some SOR projects may have additional monthly data reporting requirements. Please reach out to your respective Administrative Entity for questions about monthly data reporting.

Resources

Resources

- **Blank PDF survey:** Full GPRA tool available in English and Spanish.
- **SOR Grantee GPRA PowerPoint & Handbook** (password: MATExpansion): Information about collecting the survey and submitting to Aurrera Health Group.
- **SAMHSA FAQ and Question by Question Guide:** Information about survey timing, incentives, etc.; question by question instructions.
- **SAMHSA Guide to GPRA Data Collection Using Trauma-informed Interviewing Skills:** How to conduct GPRA interviews using a trauma-informed approach
- **SAMHSA Guide to Staying in Touch:** Information about staying in touch with clients, tips for locating clients who have left treatment
- All resources available on the DHCS Opioid Response website under https://californiaopioidresponse.org/resource/gpra-resources-for-sor-contractors/

GPRA Client-Facing Flyer

English and Spanish, electronic and print-friendly versions available on the GPRA Resources webpage.

DHCS CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES

GPRA CLIENT SURVEY

What is the GPRA Client Survey?

A voluntary survey asking about your mental health, substance use, and life circumstances.

Why am I being asked?

- All programs receiving funding from the State Opioid Response (SOR) grant must attempt to conduct the GPRA survey with clients. This grant is provided by the federal government to the State of California, and is overseen by the Department of Health Care Services (DHCS).
- The purpose of the GPRA is to learn how the services you receive affect your well-being as it relates to your recovery and health needs. Over 10,000 people across California are expected to participate.
- Your participation is voluntary and you may decline to participate. If you do participate, you may skip any question you do not want to answer.

What can I expect?

1. A staff member will interview you for the survey today (intake). The survey takes around 40 minutes.
2. You will be contacted in six months to take a follow-up survey. At that time you may be eligible for a $30 gift card if you take the survey.
3. You will be asked to take the survey again when you complete or leave the program (discharge).

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DHCS CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES GPRA Client Survey

What will I be asked?

The survey asks questions about sensitive topics such as drug and alcohol use, sexual activity, and mental health. These questions may be distressing to you as you think about your experiences. You may skip any question you do not want to answer.

Why should I participate?

Findings from the survey may benefit the substance use treatment and recovery community.

You may receive a $30 gift card at the time of completing the follow-up interview at 6 months.

What happens to my information?

- Your information will be collected by your treatment program and shared with Aurrera Health Group, who manages the data collection. Your name will not be shared, only an ID number that does not contain any of your personal information.
- The information you share will be kept confidential. Your information will be combined with information from others in the program so that the information cannot be linked to you individually.
- There are some exceptions to confidentiality, in cases where a provider believes there may be child or elder abuse, or if someone reports wanting to hurt themselves or others.

Do you have questions?

Contact Aurrera Health Group at DHCSReporting@AurreraHealth.com with any questions related to the GPRA survey or data collection process.

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GPRA and Incentives Tracking Tool

Internal tool that can be used to track survey completion and incentives.

NAME OF GRANT
Contract/Grant ID: TI083285
8/31/2021

	Participant		GPRA ID			Enrollment Date	Consent?	Intake/Baseline			Discharge			
	First (3)	Last (3)	ID Code	GrantCode	Site Code	Date enrolled in grant funded program	Yes/No (if No: N/A for all other cells)	Due Date	Completion Date	Delivery/Sent Date	Discharge Date	Reason for Discharge	Due Date	Completion Date
Example	ABC	DEF				11/1/2020		11/5/2020	11/6/2020	11/6/2020	3/2/2021	Completed treatment goals	3/16/2021	3/17/2021
								1/4/1900					1/14/1900	
								1/4/1900					1/14/1900	
								1/4/1900					1/14/1900	
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GPRA Tracker | Incentives Incoming & Outgoing | Outgoing Signature Page

GPRA Survey Sections

Section & Topic	Reported by	Intake	Follow-up	Discharge
Section A				
• Record Management	Program Staff	✓	✓	✓
• Demographics	Client	✓		
• Family	Client	✓		
• Military Service	Client	✓		
• Travel Time	Client	✓		
Section B – Substance Use and Planned Services	Client	✓	✓	✓
Section C – Living Conditions	Client	✓	✓	✓
Section D – Education, Employment, and Income	Client	✓	✓	✓

GPRA Survey Sections (Continued)

Section & Topic	Reported by	Intake	Follow-up	Discharge
Section E – Legal	Client	✓	✓	✓
Section F – Mental and Physical Health Problems and Treatment/Recovery	Client	✓	✓	✓
Section G – Social Connectedness	Client	✓	✓	✓
Section I – Follow-up Status	Program Staff		✓	
Section J – Discharge Status	Program Staff			✓
Section K – Services Received	Program Staff			✓

GPRA Submission

What is REDCap?

- Research Electronic Data Capture (REDCap) is a web-based application developed by Vanderbilt University to capture data for clinical research and create databases and projects.
- REDCap is HIPAA-compliant and works on any browser.
- REDCap system allows Aurrera Health Group to upload data directly to SAMHSA's SPARS portal, avoiding the need for manual entry.
- To access the portal, you will need:
  - A reliable internet connection; and
  - A desktop or laptop computer or tablet.

GPRA Submission Process

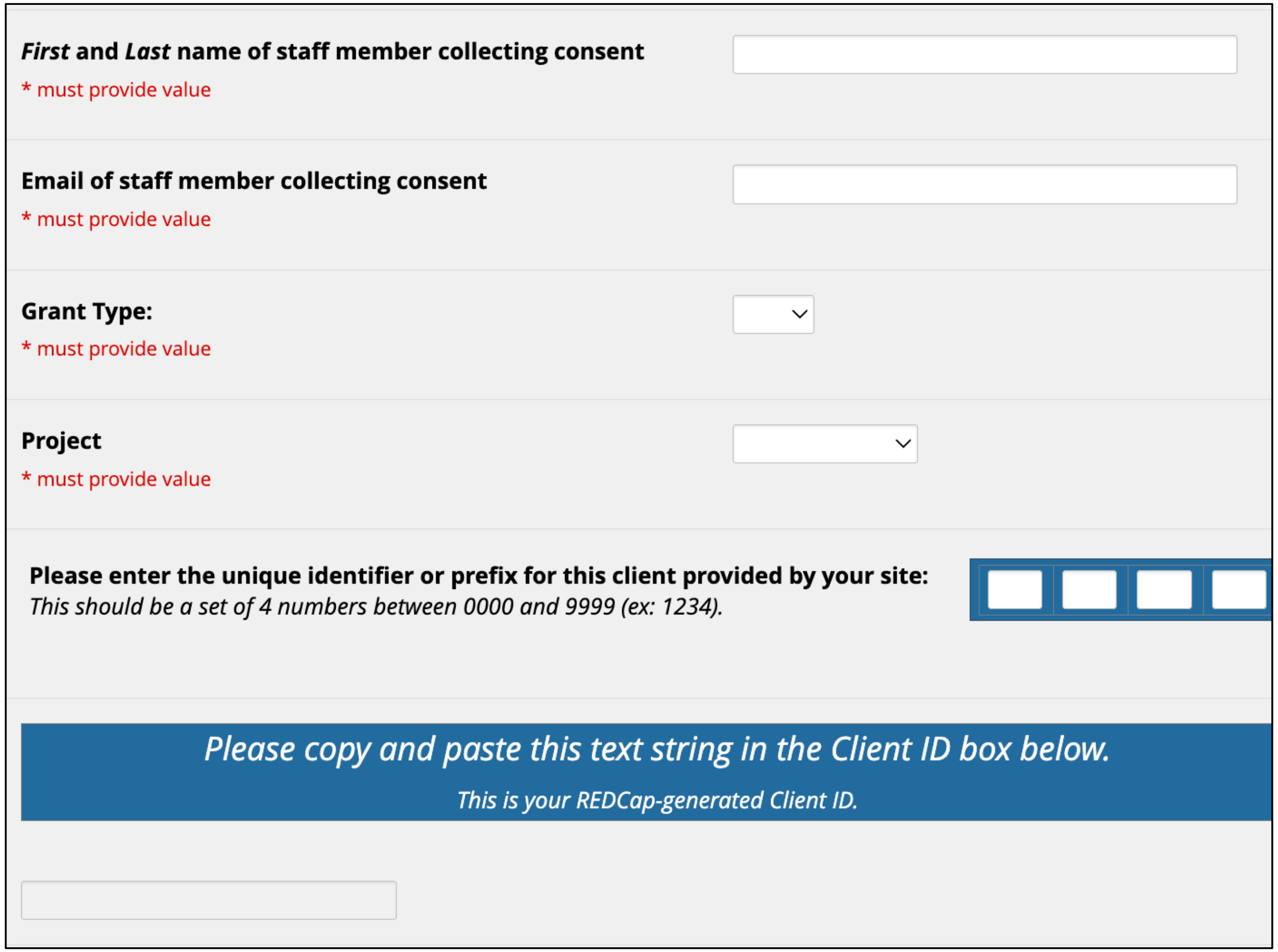
There are two links to use for entering data:

- **INTAKES:** Use https://redcap.link/CollectGPRAData to begin a new client intake.
- **FOLLOW-UP and DISCHARGE:** Use your site-specific report link at the end of the GPRA handbook to access a link to follow-up surveys and discharge surveys for completed client intakes.

GPRA Intake Tool

GPRA Intake

» To start a new intake, go to: https://redcap.link/CollectGPRAData


First **and** ***Last*** **name of staff member collecting consent**
* must provide value

Email of staff member collecting consent
* must provide value

Grant Type:
* must provide value

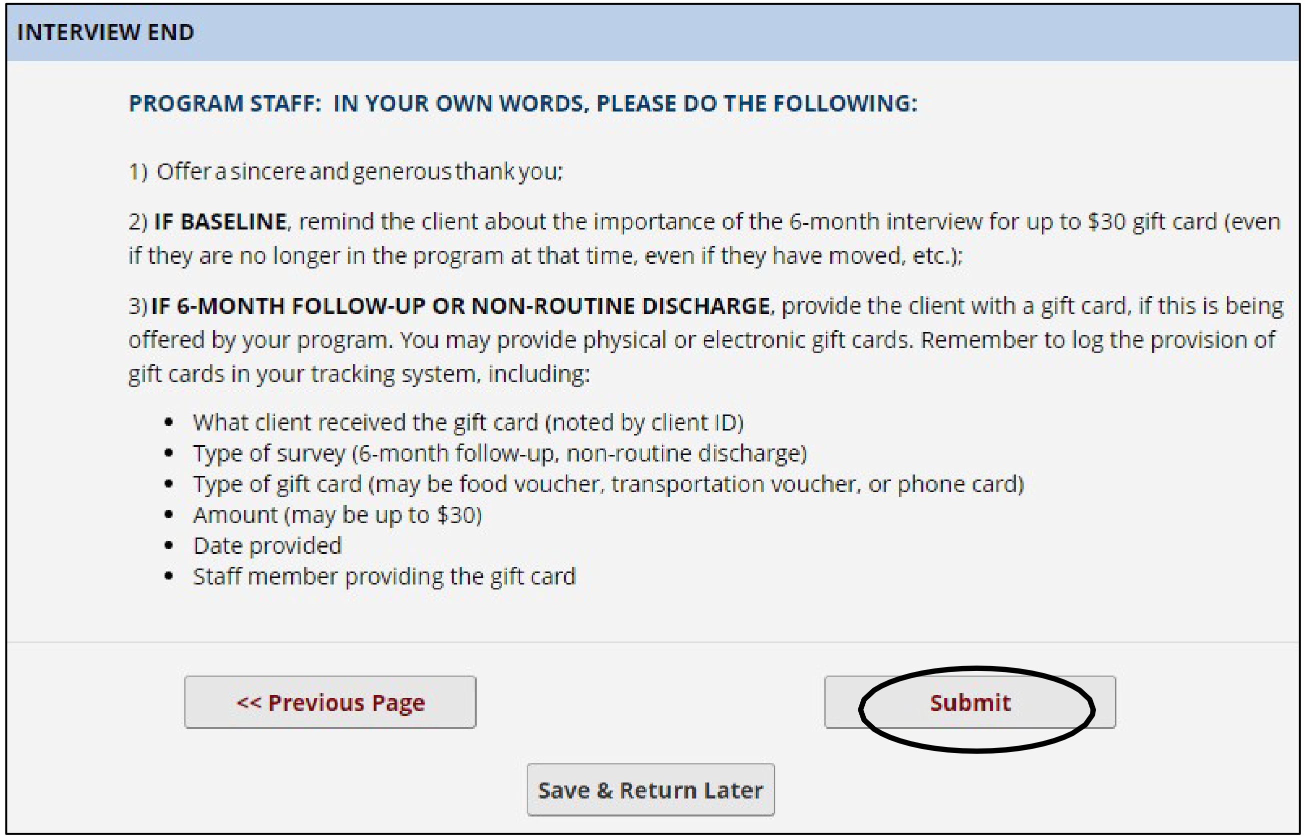
Project
* must provide value

Please enter the unique identifier or prefix for this client provided by your site:
This should be a set of 4 numbers between 0000 and 9999 (ex: 1234).

Please copy and paste this text string in the Client ID box below.
This is your REDCap-generated Client ID.

End of the Survey

- The end of the survey shows a few reminders for the staff member.
- To submit the survey, select “Submit.”



INTERVIEW END

PROGRAM STAFF: IN YOUR OWN WORDS, PLEASE DO THE FOLLOWING:

1) Offer a sincere and generous thank you;

2) **IF BASELINE**, remind the client about the importance of the 6-month interview for up to $30 gift card (even if they are no longer in the program at that time, even if they have moved, etc.);

3) **IF 6-MONTH FOLLOW-UP OR NON-ROUTINE DISCHARGE**, provide the client with a gift card, if this is being offered by your program. You may provide physical or electronic gift cards. Remember to log the provision of gift cards in your tracking system, including:

- What client received the gift card (noted by client ID)
- Type of survey (6-month follow-up, non-routine discharge)
- Type of gift card (may be food voucher, transportation voucher, or phone card)
- Amount (may be up to $30)
- Date provided
- Staff member providing the gift card

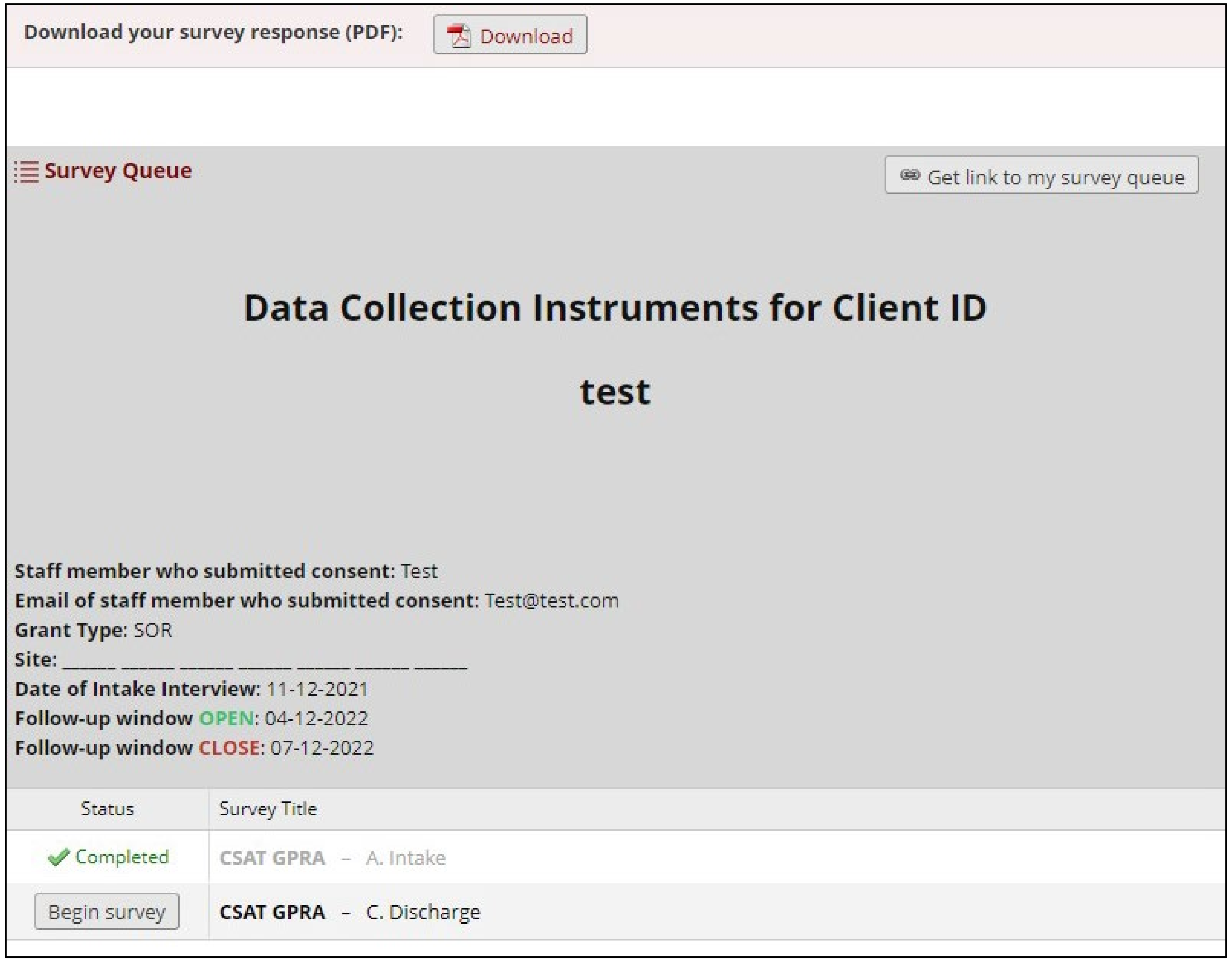
<< Previous Page

Submit

Save & Return Later

End of the Survey

- There is an option to download the answers provided during the survey.
- **Please download the PDF and keep for your organization's records.**



GPRA Follow-Up and Discharge

Accessing the Reports Page

To enter GPRA follow-ups and discharges, you will need to access your site's unique reports page. To view the reports page, click the link provided in the GPRA Handbook:

- The GPRA Handbook is available on the SOR GPRA Resources page.
- Go to the end of the Handbook and find the list of site IDs by project. Next to the site ID you will find a link to your site's individual reports page.
- The reports page will list all client surveys that have been entered and provide a link to complete a follow-up or discharge.

Accessing the Reports Page

Site	Site ID	Sample Client ID	Report Page URL
Aegis Butte	HSSCAB01	1234HSSCAB01	Aegis Butte Report Page URL
County of Butte - Department of Behavioral Health (Chico)	HSSCAB02	1234HSSCAB02	County of Butte – Department of Behavioral Health (Chico) Report Page URL
County of Butte - Department of Behavioral Health (Oroville)	HSSCAB03	1234HSSCAB03	County of Butte – Department of Behavioral Health (Oroville) Report Page URL
Plumas District Hospital	HSSCAB04	1234HSSCAB04	Plumas District Hospital Report Page URL
Tehama County Health Services Agency	HSSCAB05	1234HSSCAB05	Tehama County Health Services Agency Report Page URL

The site ID and a link to each site's reports page is available at the end of the GPRA Handbook. This link will allow you to see surveys completed to-date, access the survey queue for each client, and complete follow-ups and discharges.

Reports Page

Number of results returned: 4

Live filters: [Events] [Complete?] [Does this client agre

Test Site

Search

Record ID	Event Name	Client ID	Does this client agree to participate in GPRA?	Interview Date	Window opens for 6-month Interview	Window closes for 6-month interview	Survey Queue URL	Complete?	1. What is the follow-up status of the client?
5962 DELETE	A. Intake	DELETE	Yes (1)	11-12-2021	04-12-2022	07-12-2022	https://redcap.vanderbilt.edu/surveys/?sq=vk7BDUb4BY	Incomplete (0)	
5960 TEST01	A. Intake	TEST01	Yes (1)	11-10-2021	04-10-2022	07-10-2022	https://redcap.vanderbilt.edu/surveys/?sq=jfb85bUQCF	Complete (2)	
5961 TEST02	A. Intake	TEST02	Yes (1)	05-12-2021	10-12-2021	01-12-2022	https://redcap.vanderbilt.edu/surveys/?sq=BuRQCLH8JJ	Complete (2)	
5959 TEST	A. Intake		No (0)					Incomplete (0)	

The Reports Page shows all GPRA surveys that have been submitted to the system. The survey queue URL provides a link to complete a follow-up or discharge for the corresponding intake.

Survey Queue

Number of results returned: **4**

Live filters: [Events] [Complete?] [Does this client agre

Test Site

Search

Record ID	Event Name	Client ID	Does this client agree to participate in GPRA?	Interview Date	Window opens for 6-month Interview	Window closes for 6-month interview	Survey Queue URL	Complete?	1. What is the follow-up status of the client?
5962 DELETE	A. Intake	DELETE	Yes (1)	11-12-2021	04-12-2022	07-12-2022	https://redcap.vanderbilt.edu/surveys/?sq=vk7BDUb4BY	Incomplete (0)	
5960 TEST01	A. Intake	TEST01	Yes (1)	11-10-2021	04-10-2022	07-10-2022	https://redcap.vanderbilt.edu/surveys/?sq=ifb85bUQCF	Complete (2)	
5961 TEST02	A. Intake	TEST02	Yes (1)	05-12-2021	10-12-2021	01-12-2022	https://redcap.vanderbilt.edu/surveys/?sq=BuRQCLH8JJ	Complete (2)	
5959 TEST	A. Intake		No (0)					Incomplete (0)	

To enter a follow-up or discharge, find the intake survey queue associated with that client's intake.

Discharge and Follow-up

Status	Survey Title
Completed	CSAT GPRA – A. Baseline
Begin survey	CSAT GPRA – B. 6M Follow-Up
Begin survey	CSAT GPRA – C. Discharge

Open the survey queue link and select “Begin Survey” for the survey that needs to be completed.

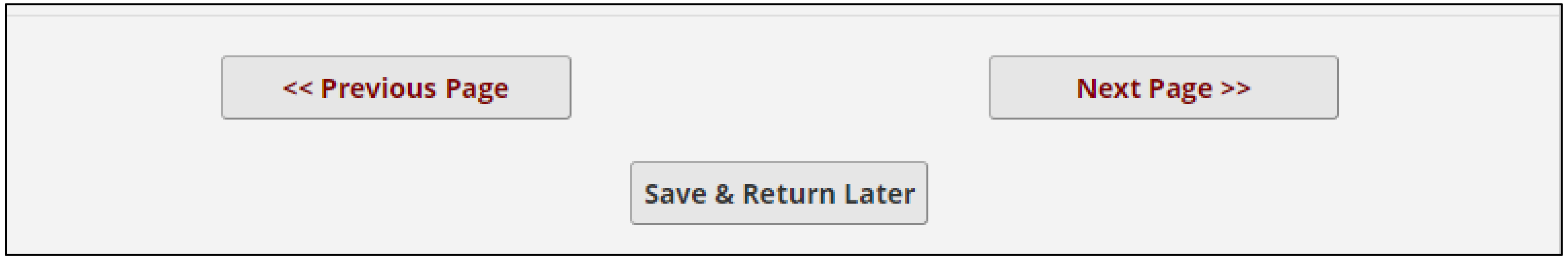
A follow up link will only become available 5-8 months after the intake date.

Tips

Completing Services Received Tables for Clients with No Data/Limited Data

- For clients with limited or no data available to site staff, please complete the services received tables to the best of staff's ability using available records for the patient. If no records for the patient are available, enter 0s to complete most of the services received tables.
- REDCap will require that at least one service be entered for patients during the discharge process. Site staff should enter at least 1 day of services received for an applicable service in the table, for example, Case Management.

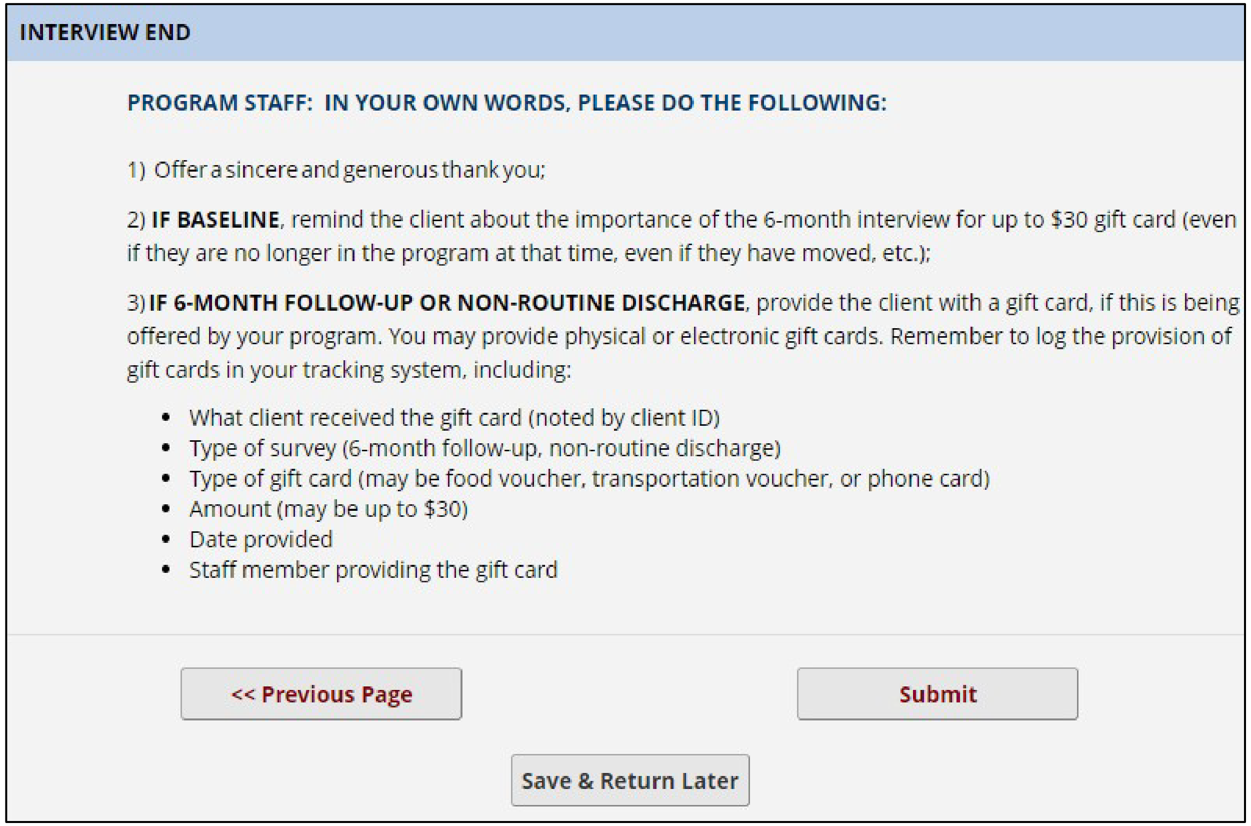
Survey Navigation



- When navigating through the survey, use the "Previous Page" and "Next Page" buttons at the bottom of the page.
- Refrain from using the back button on the browser.

Save & Return Function

Use the "Save & Return Later" function to save the survey and come back at a later time to finish. This option is offered until the last page of the interview.


INTERVIEW END

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3) **IF 6-MONTH FOLLOW-UP OR NON-ROUTINE DISCHARGE**, provide the client with a gift card, if this is being offered by your program. You may provide physical or electronic gift cards. Remember to log the provision of gift cards in your tracking system, including:

- What client received the gift card (noted by client ID)
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- Amount (may be up to $30)
- Date provided
- Staff member providing the gift card

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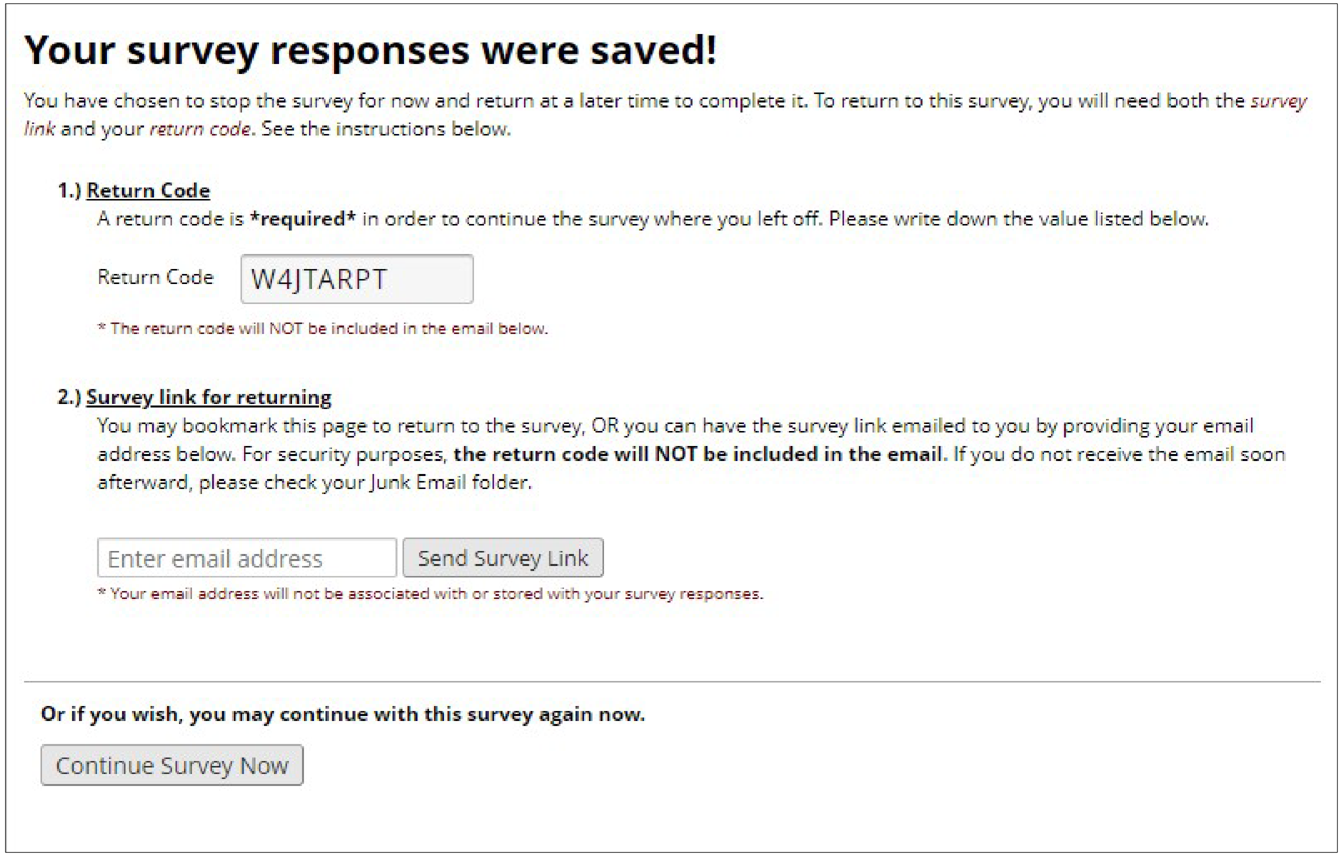
Submit

Save & Return Later

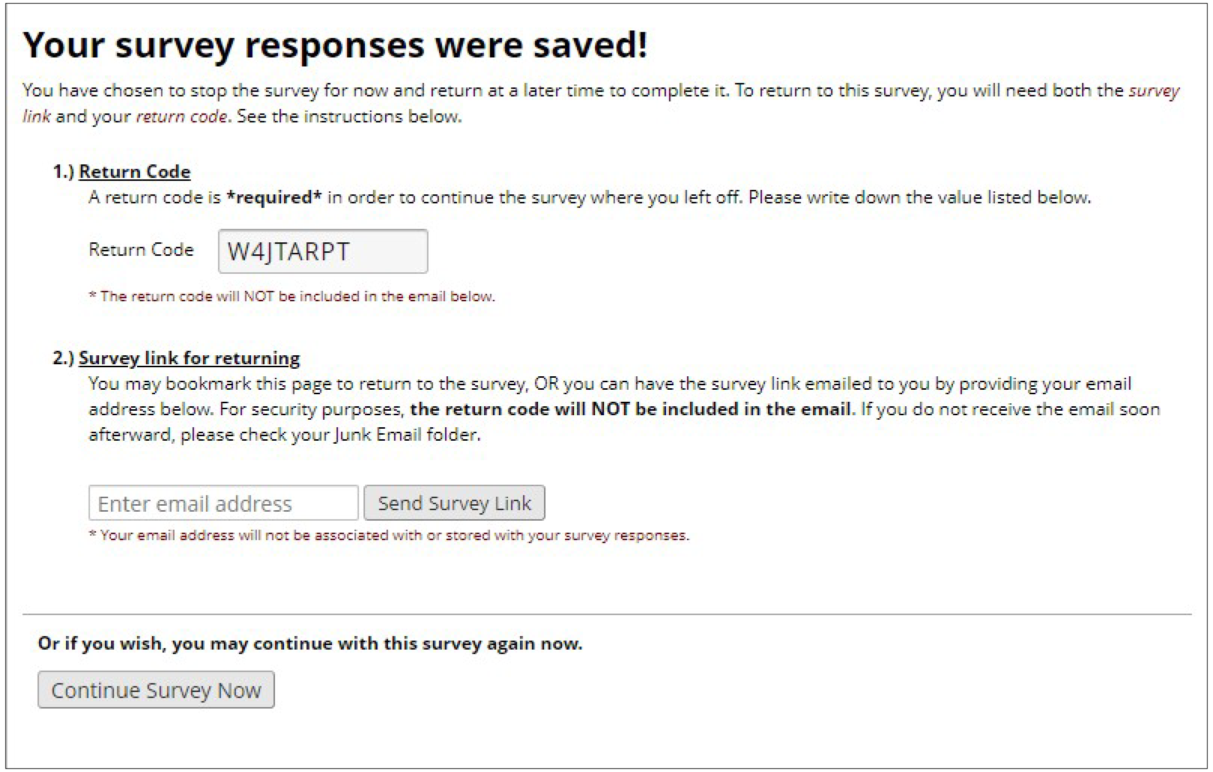
Save & Return Function

- If the save and return function is selected, a return code will be provided. This is a security measure to ensure limited access to the data.
- **Write down the return code as it will not be available in the return link email.**



Incorporating another completer in the submission process

- The Save and Return Function can be used to allow more than one survey completer.
- The first individual will need to send the survey link email to themselves. Then **forward the email with the client ID and return code** to the individual who will need to finish and submit the survey.



Your survey responses were saved!

You have chosen to stop the survey for now and return at a later time to complete it. To return to this survey, you will need both the *survey link* and your *return code*. See the instructions below.

1.) Return Code

A return code is ***required*** in order to continue the survey where you left off. Please write down the value listed below.

Return Code W4JTARPT

* The return code will NOT be included in the email below.

2.) Survey link for returning

You may bookmark this page to return to the survey, OR you can have the survey link emailed to you by providing your email address below. For security purposes, **the return code will NOT be included in the email**. If you do not receive the email soon afterward, please check your Junk Email folder.

Enter email address Send Survey Link

* Your email address will not be associated with or stored with your survey responses.

Or if you wish, you may continue with this survey again now.

Continue Survey Now

The return code will **not** be in the original emailed survey link!

GPRA Frequently Asked Questions

GPRA FAQs

What clients should receive GPRA?

» Clients who receive treatment or recovery services for a stimulant or opioid use disorder with SOR 4 funding must complete GPRA. This includes:

- Clients who are under or uninsured and who are receiving medication, counseling or other services funded by the grant.
- Clients who are receive medical services from a physician, nurse, or other provider whose salary is funded by the grant.
- Clients who receive counseling, peer support, or case management services from a staff member whose salary is funded by the grant.

GPRA FAQs

What clients should receive GPRA?

Excluded from this are:

» Clients receiving non-clinical services funded by the grant. Examples include:

- Clients only engaged in prevention and education activities.
- Clients whose only interaction with a grant-funded staff member is with administrative/front desk support staff.
- Clients who are receiving screening or referral services, who have not yet been admitted for substance use treatment or recovery services.

GPRA FAQs

What if a patient is covered by Medi-Cal? Do they need a GPRA?

- If a patient is covered by Medi-Cal but receiving services from a provider funded by SOR funds, they would still need to complete GPRA.

What should we submit for clients who decline?

- Indicate the client's yes/no consent response on the start form of the intake survey. If the client declines, the survey will end.

GPRA FAQs

Should we assign a client ID even if the client declines the survey?

- Yes, assign all eligible clients a client ID even if they decline the survey, to assist with tracking.

Do clients who decline the intake need to complete the other surveys?

- Clients who decline the survey will be listed in the Reports page. A follow-up and discharge will not need to be completed for clients who decline the intake.

Do we need to use the consent form for each interview (intake, follow-up and discharge)?

- The consent form is only needed before the intake. However, clients may decline subsequent interviews even if they agree to the intake.

GPRA FAQs

What if it wasn't possible to administer GPRA during the intake process and the client doesn't come back?

- In this case, you do not need to submit GPRA. If the client comes back to treatment, do an intake when they re-enter the program.

If we cannot reach a client for their six-month follow-up or discharge, how should we document this client?

- If you cannot contact the client after 14 days of trying, complete an administrative follow-up or discharge. Access the survey queue link for the client from your site’s report page and select follow-up or discharge depending on the survey; when asked “Did you conduct a follow- up/discharge interview,” select “No” to proceed to the administrative follow-up/discharge.

GPRA FAQs

When should we conduct the discharge survey?

» If your program has an existing discharge definition or policy, follow that discharge definition or policy, and conduct the discharge survey at that time. If you do not have a discharge definition or policy, complete a discharge interview for all clients for whom 30 days have elapsed from the time you last had contact with the client.

What if clients leave and then return to treatment?

» Conduct the discharge survey when the client leaves treatment. If the client comes back after being discharged, a new intake should be completed, with the same client ID to note that this is the same client.

GPRA FAQs

How do I change or edit a survey submitted through REDCap?

- Surveys cannot be edited after they are submitted. If you need to make a change to a survey after you have already submitted it, reach out to Aurrera and we will make the change.

Can I access past submitted surveys from my site's reports page?

- Surveys cannot be accessed from the reports page. If you need access to a survey you have submitted, reach out to Aurrera and we will provide you the survey.

I lost the return code to return to a survey I saved. How do I get it back?

- Email Aurrera at DHCSReporting@aurrerahealth.com and we will provide you the return code needed.

GPRA FAQs

Our site is new to SOR funding and GPRA requirements, where do we find our program specific page for REDCap?

- Aurrera is in the process of creating new site pages in REDCap and will update the Handbook with new site IDs and report pages soon.

Our site branched into new sites in SOR 4 – how do we track clients who had previously been under the main site ID moving to new site IDs?

- Please email DHCSReporting@aurrerahealth.com for personalized assistance. We will ask for a list of client IDs that need to be migrated to a new site report page, but the client themselves aren’t changing location.

GPRA FAQs

Can I provide an incentive for clients to take the survey?

» For certain types of interviews, you can use SOR funding to pay for incentives, with a maximum value of $30 per interview. The incentives can include items such as food vouchers, transportation vouchers, or phone cards.

» Incentives **are not** permitted for:

- GPRA intake interviews.
- Routine GPRA discharge interviews

» Incentives **are** permitted for:

- Completion of a six-month follow-up interview.
- Discharge interviews where program staff must search for a client who has left the program or a client who has dropped out of a program.

GPRA FAQs

How does the GPRA incentive relate to incentives used in our Contingency Management program?

- GPRA incentives are intended to improve rates of follow-up and discharge completion; they are separate from incentives provided for Contingency Management, which are provided as part of a treatment approach.

Does the $30 GPRA incentive count toward the $75 per year limit on incentives for Medicaid beneficiaries?

- SAMHSA has clarified that the $30 GPRA incentive is separate from the $75 annual limit on incentives for contingency management.

GPRA FAQs

What should I track if I plan to provide GPRA incentives?

» Sites should implement a system to track gift cards provided to individuals for completing six-month follow-up and discharge surveys where the client is hard to contact. Sites should develop a log system that tracks:

- What client received the gift card (noted by client ID)
- Type of survey (six-month follow-up, non-routine discharge)
- Type of gift card (may be food voucher, transportation voucher, or phone card)
- Amount (may be up to $30)
- Date provided
- Staff member providing the gift card

Questions? Email DHCS Reporting

Inbox monitored for sites to request assistance.